

Return of Equipment to Valeport

When returning equipment to Valeport for service / repair, please ensure the following is complied with:

1. Notify Valeport Limited of shipment via email and include shipping invoice / AWB details.
2. Ensure the following detail is included on shipping invoice:
 - Description of goods
 - Serial number
 - Correct value
 - Size and weight

For shipment via airfreight to LHR, please consign to:

Valeport Ltd
St Peters Quay
Totnes
Devon
TQ9 5EW
UK

Attn: Logistics Department
C/o Geodis Wilson UK Ltd (LHR)
Tel: +44 (0)1803 869292

For shipment via courier – DHL, UPS, Fed-Ex, TNT, please consign directly to:

Valeport Ltd
St Peters Quay
Totnes
Devon
TQ9 5EW
UK

Attn: Logistics Department
Tel: +44 (0) 1803 869292
Email: logistics@valeport.co.uk

Please provide a copy of return export documentation to enable a prompt clearance through UK Customs.

****Please remove ALL exhausted batteries before shipment****